

Lifecycle Policies and End of Support Dates

000019235 | Troubleshooting | Last updated 2026-09-04 | Accounts Payable Agility, Analytics for MarkView, AutoStore, Business Connect, Collector, Communication Server, Communications Manager, ControlSuite, ControlSuite AutoStore, ControlSuite Business Connect, ControlSuite Equitrac, ControlSuite Output Manager, Copitrak, eCopy PDF, eFlow, Equitrac Office / Equitrac Express, Equitrac Professional, General Support, Kofax Analytics for Capture, Kofax Analytics for Process Director, Kofax Analytics for RPA, Kofax Analytics for TotalAgility, Kofax Capture, Kofax Export Connector, Kofax Express, Kofax FraudOne, Kofax Front Office Server, Kofax Import Connector, Kofax Insight, Kofax Monitor, Kofax RPA, Kofax SignDoc, Kofax VRS, Kofax Web Capture, MarkView, mobiFlow, Mobile Capture, OmniPage, OmniPage Capture SDK, OmniPage Server, Optitrade, Output Manager, PaperPort, Power PDF, Power PDF for Mac, Process Director, Process Director Accounts Payable, Process Director Web Application, ReadSoft Invoices, SafeCom, TotalAgility, Transformation, Tungsten Workflow

- The [Tungsten Automation Software Lifecycle Policy](#) describes product release types and provides a policy on the related Support timeline for products.
- The [Tungsten Automation Printix Client Lifecycle Support Policy](#) describes the policy on the lifecycle and support policy for the Tungsten Printix Client.
- The [Product Release and Sunset Schedules](#) file is a table of Tungsten Automation products and their associated Support timelines. **Last updated on September 02, 2026.**
- The [Tungsten Automation MFP/Network Scanner Support Policy](#) describes MFP/Network Scanner devices that work with relevant Tungsten Automation products and provides policy on their related Support timelines.
- The MFP Support Matrix article contains a table of MFP/Network Scanner devices that work with relevant products and their associated Support timeline.
- The MFD & Productivity Supported Devices Information article contains the latest MFD & Productivity Supported Devices file(s).
- The Tungsten Automation Support Portal Case Data and Attachment Policy article outlines our current portal case data and attachment policy details.

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/19235>