

Training, upgrades, new installations and changes to your solution

000022716 | Troubleshooting | Last updated 2026-09-10 | ReadSoft Invoices

Issue

Need for training, upgrades, new installations, and changes to the solution.

Solution

Training, new installations, changes to the solution, and upgrades are not covered by the support maintenance contract. Please contact the Professional Services (PS) Team through your product account manager.

(Please note that this is chargeable work.)

Technical Support can raise a PS request on your behalf, after which the PS Team will contact you to provide dates, times, and costs for the required tasks. You will always be able to discuss the scope, timing, and price with the PS team.

Level of Complexity

Easy

Applies to

Product	Version	Build	Environment	Hardware
Invoices	All	All		

References

Tungsten Automation Technical Support Data Sheet

[Tungsten Automation Professional Services](#)

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/22716>