

How to modify simulator images in eCopy ShareScan

000023243 | Troubleshooting | Last updated 2026-09-03 | ShareScan

Information:

From ShareScan 2025.3 and 2026.3, the sample images are at the following location.

- 1 For the web-based simulator:
- 2
 - C:\ProgramData\Tungsten\ShareScan\Tomcat\Config\
 - Refer to "simulatorConfig.properties" in the image repository, which outlines the different methods for altering simulator images.
 - Find line aaa.file = image01.jpg then modify, e.g., *.pdf. This will only load the PDF files from that folder as a scan image.
 - Note: the PDF file does not have a DPI; ShareScan handles them like all have a 300dpi image in it
 - The extension is case-sensitive; it makes a difference whether you type "pdf" or "PDF" in the config file!
- 3 For the Windows Simulator:
- 4
 - C:\ProgramData\Tungsten\ShareScan\ScanStation Client\SampleImages
 - This accepts only image files!
 - png, jpg, tiff

From ShareScan 6.7, the sample images are at the following location.

- 1 For the web-based simulator:
- 2
 - C:\ProgramData\Tungsten\ShareScan\Tomcat\Config\
 - Refer to "simulatorConfig.properties" located within the image repository that outlines the different methods available to alter simulator images.
 - Find line aaa.file = image01.jpg than modify eg: *.pdf. This will only load the pdf files from that folder as a scan image.
 - note: pdf file does not have a DPI, ShareScan handles them like all has 300dpi image in it
 - the extension is case sensitive, it make different if you type into the config file pdf or PDF!
- 3 For the Windows Simulator:
- 4
 - C:\ProgramData\Tungsten\ShareScan\ScanStation Client\SampleImages
 - This accepts only JPG files!

For ShareScan from 6.3 to 6.6, the sample images are at the following location.

- 1 For the web-based simulator:

- 2 · C:\ProgramData\Kofax\ShareScan\Tomcat\Config
 - Refer to "simulatorConfig.properties" located within the image repository that outlines the different methods available to alter simulator images.
- 3 For the Windows Simulator:
- 4 · C:\ProgramData\Kofax\ShareScan\ScanStation Client\SampleImages
 - This accepts only JPG files!
 - The file names must be "image1.jpg", "image2.jpg", "image3.jpg", etc.

For ShareScan 6.2, 6.1, and 5.4, the sample images are at the following location.

- 1 For the web-based simulator:
- 2 · C:\ProgramData\Nuance\ShareScan\Tomcat\Config
 - Refer to "simulatorConfig.properties" located within the image repository that outlines the different methods available to alter simulator images.
- 3 For the Windows Simulator:
- 4 · C:\ProgramData\Nuance\ShareScan\ScanStation Client\SampleImages
 - This accepts only JPG files!
 - The file names must be "image1.jpg", "image2.jpg", "image3.jpg", etc.

For ShareScan 5.2, 5.1, and 5.0 installations with the Xerox or HP performance release, the folder location is

- C:\Program Files\Nuance\Tomcat 7.0\webapps\ShareScan\WEB-INF\test (32-bit systems)
- C:\Program Files (x86)\Nuance\Tomcat 7.0\webapps\ShareScan\WEB-INF\test (64-bit systems)

In eCopy ShareScan 5.0 through Service Pack 4 & Ricoh Performance Release, the simulator pulls images from the following folder:

- C:\Program Files\Apache Software Foundation\Tomcat 5.5\webapps\ShareScan\WEB-INF\test (32-bit systems)
- C:\Program Files (x86)\Apache Software Foundation\Tomcat 5.5\webapps\ShareScan\WEB-INF\test (62-bit systems)

Modifying the files used in the Simulator mode can be achieved by following the steps below:

- 1 Browse to the appropriate folder referenced above.
- 2 Back up the existing images to another location.
- 3 Replace the images with the desired JPEG format files.

Note: The file names must be "image1.jpg", "image2.jpg", "image3.jpg", etc.

Applies to

Product	Version	Build	Environment	Hardware
Nuance eCopy ShareScan	v5.x - v6.1			
eCopy ShareScan	v6.2 - v6.6			
Tungsten eCopy ShareScan	v6.7 - v2026.3 and above			

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/23243>