

OBSOLETE - ControlSuite: Components Fail To Create License Tokens after upgrade to Controlsuite 1.5 when internet is unavailable

000034640 | Documentation | Last updated 2026-09-15 | ControlSuite, ControlSuite AutoStore, ControlSuite Equitrac, ControlSuite Output Manager

This article has been replaced

This article is obsolete and is retained only so that existing links continue to work. It contained errors in the component paths and in the certificate import command.

The current guidance is in - **ControlSuite : Components fail to create licence tokens and log "Tamper detected" when the server has no internet access**, which covers Equitrac, AutoStore and Output Manager, and gives four routes to resolve it depending on whether the server can be given network access.

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/34640>