

ControlSuite AutoStore - Automatic Services Restart multiple AutoStore Services with configuration split

000039088 | How To | Last updated 2026-09-10 | ControlSuite AutoStore

Creating and Managing AutoStore Services Using Task Scheduler

Overview

This guide explains how to configure AutoStore services using the Windows Task Scheduler. The setup ensures that services automatically start after a server reboot and restart daily with minimal downtime.

Scheduled Task Setup

- Automatic Startup After Server Reboot:**
Use the Task Scheduler to create a task triggered at system startup to ensure AutoStore services run after a server restart.
- Daily Service Restart:**
Schedule a daily restart of the services at 03:01:01 AM with a 4-minute downtime. This downtime accounts for potential file processing backlogs.
- Service Stop Task:**
Triggered at 03:01:01 AM, stopping all services.
 - Service Start Task:**
Triggered at 03:05:01 AM, starting all services.

Creating Batch Files

Service Start Batch File (StartServices.bat):

```
<font face="Courier">sc.exe start "TungstenRoute" -c"C:\AutoStore\CFG\Route.cfg" -n"TungstenRoute"  
sc.exe start "TungstenCapture" -c"C:\AutoStore\CFG\Capture.cfg" -n"TungstenCapture" -g"TungstenCapt  
sc.exe start "TungstenProcess" -c"C:\AutoStore\CFG\Process.cfg" -n"TungstenProcess" -g"TungstenProc
```

Service Stop Batch File (StopServices.bat):

```
<font face="Courier">sc.exe stop "TungstenRoute"  
sc.exe stop "TungstenCapture"  
sc.exe stop "TungstenProcess"</font>
```

Creating Services

If services are not already created, use the following commands:

```
<font face="Courier">sc create TungstenCapture binpath= "C:\Program Files\Kofax\AutoStore\batch.exe"  
sc create TungstenProcess binpath= "C:\Program Files\Kofax\AutoStore\batch.exe" DisplayName= "Tungs  
sc create TungstenRoute binpath= "C:\Program Files\Kofax\AutoStore\batch.exe" DisplayName= "Tungste
```

Important Notes

- Ensure that the **Service Name** is used in scripts, not the **Display Name**.

Disable the Default AutoStore Service:

The default AutoStore service should not be started. Disable it through the Windows Services console. Display Name: ControlSuite AutoStore Service.

Function Test

To ensure that the function is enabled, follow these steps:

- 1 **Right-click** on the task you want to check.
- 2 From the context menu, select **“Run”** to execute the task.

After doing this, open the **Status Monitor** to view the services that are actively running. The services should now appear in the monitor, confirming that the function has been successfully enabled and executed.

By following these steps, AutoStore services will be reliably managed with minimal downtime and optimal automation.

Applies to

Product	Version	Build	Environment	Hardware
ControlSuite AutoStore	8.5			

References

Please see file attachments for Print Screens and the created *.bat files.

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/39088>