

Document 1 version details are deleted after user takes some action

000042539 | Troubleshooting | Last updated 2026-09-08 | Process Director Accounts Payable

ISSUE

Document 1 version details are deleted after user takes some action. Steps:

- 1 User opens document in detail view and reviews version 1. Line item details exist.
- 2 User does a check on the current version, gets an error.
- 3 User copies and pastes data from a field into a field on the Others tab.
- 4 User does a check, gets message that document is ready to post.
- 5 User clicks on save.
- 6 User goes back to review version 1. Line item data has been deleted.

CAUSE

This is a bug.

SOLUTION

Fix (RSPDN2215406) will be available if/when provided in a future release.

You can follow release information using this [link](#).

REFERENCES

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/42539>