

How to configure the Output Manager Console to connect to Entra ID if installed without using Install Assistant

000045813 | How To | Last updated 2026-09-15 | ControlSuite Output Manager

When the Output Manager Console is installed without going through the normal installation procedure using the Install Assistant and Configuration Assistant (i.e., manually installed using just the .msi), Entra User logins may fail to complete or appear to hang after the user enters their credentials. This happens because a secure connection to pass the callback payload from Entra ID could not be established due to a missing system certificate. This certificate is typically created and bound to port 8069 during Configuration Assistant. When the normal installation procedure is bypassed, this certificate is not present.

To correct the issue, a self-signed certificate can be created and bound to port 8069 using the following steps:

- 1 Open an Administrative PowerShell window on the workstation running the Output Manager console and run the following command
- 2 `<font face="Courier">$cert = New-SelfSignedCertificate -Subject "CN=localhost" -DnsName "localhost"`
`</font>`
- 3 Run the following command to bind the newly created certificate
- 4 `<font face="Courier">netsh http add sslcert iport=:8069 certhash=($cert.Thumbprint)appid='{1D`

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