

Complete activity or other buttons are not responding in Document Review or Validation

000045933 | Troubleshooting | Last updated 2026-09-04 | TotalAgility

Issue

Users might encounter unresponsive buttons in Document Review or Validation. When they open the form for editing, the form control actions can't be opened either.

Solution

Delete the old form, and generate a new one through the Activity forms menu. Regenerating the form or creating a new one through that option might not be enough in this case.

Applies to

Product	Version	Build	Environment	Hardware
TotalAgility	All			

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/45933>