

Which browsers are supported by TotalAgility?

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ISSUE

Which web browsers and versions are supported by TotalAgility?

SOLUTION

Browsers supported for basic/mobile forms

The following browsers and their mobile equivalents are supported, specifically the **latest and the second-last versions**.

- Google Chrome
- Microsoft Edge
- Mozilla Firefox
- Safari

Notes:

- *Capture-enabled forms for Scan, Document review, Validation, and Verification are excluded.*
- *Windows phone is not supported.*

Browsers supported for Capture forms

- Google Chrome
- Microsoft Edge
- Mozilla Firefox

Notes:

To view PDFs, make sure a PDF plug-in is installed. This can be the PDF plug-in built into the browser.

To view a scan-enabled form, make sure the Web Capture Service is installed. See the Tungsten TotalAgility Installation Guide.

Browsers supported for Web capture control

- Google Chrome
- Microsoft Edge
- Mozilla Firefox

Browsers supported for TotalAgility Advanced Studio

- Google Chrome

- Microsoft Edge
- Mozilla Firefox

Browsers supported for Integration Server

The following browsers and their mobile equivalents are supported, specifically the latest and the second-last versions.

- Google Chrome
- Microsoft Edge

Notes:

For Capture forms, Web Capture control, and TotalAgility Advanced Studio, only vendor-supported browser versions are supported, specifically the latest and the second-last versions. Mobile browsers are not supported.

REFERENCES

[Tungsten TotalAgility Technical Specifications 2026.3 pg. 10](#)

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