

Is it possible to export or download local databases and dictionaries from project settings in Transformation Designer?

000045959 | General Info | Last updated 2026-09-10 | TotalAgility

Issue: Is it possible to export or download local databases and dictionaries from project settings in Transformation Designer? **Solution:** This would not be possible as only the Kofax Cloud Services team have access to the underlying servers as explained in the following KB article:

- **TotalAgility Software as a Service - Cloud Deployment**

TotalAgility Cloud customers does not have access to the underlying file system in a SaaS environment. For example, when designing a Capture project in Transformation Designer on a TotalAgility On-Premise environment, your Databases/Dictionaries are in the below locations:

- C:\Databases
- C:\Dictionaries

Whenever the Databases or Dictionaries are added to the Capture project, they are added to the project's cached folder structure. This is the location the project is downloaded to when opening. When the project is released, the project will be uploaded to the TotalAgility DB along with the custom Databases and Dictionaries. Therefore, when the project is added to a package the Databases and Dictionaries are included. As a result, these will be included when the package is imported into their SaaS environment.

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/45959>