

Will a Kofax Capture environment continue to work past the expiration date of the support maintenance contract?

000045962 | General Info | Last updated 2026-09-10 | TotalAgility

Issue: Will a Kofax Capture environment continue to work past the expiration date of the support maintenance contract? **Solution:** For Perpetual license, the Kofax Capture environment will continue to work past the expiration of your support maintenance contract but access to latest Kofax Capture updates will be denied. For Term license, the Kofax Capture environment will stop working on the expiration date of the subscription unless the support maintenance contract is renewed.

Related KB article:

- **Differences between Perpetual License and Term License**

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/45962>