

Posted Document Shows Balance Due to Tax

000045982 | Troubleshooting | Last updated 2026-09-10 | Process Director Accounts Payable

ISSUE

Why is a posted document showing a balance equal to the PST tax amount?

CAUSE

This is a bug.

SOLUTION

Please open a support case and request RSPDN_43028115 to resolve the issue.

REFERENCES

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/45982>