

Files could not import into Kofax Capture due to error 'Pipe is broken'

000045983 | Troubleshooting | Last updated 2026-09-11 | Kofax Capture

ISSUE

Messages are not being imported in Import Connector and they are stuck under the Transfer to App column with a blue arrow on the Message Connector Monitor.

CAUSE

Pipe is broken.

SOLUTION

Uninstalled the entire thing and did the re-installation, as we are not getting any issues in the system.

REFERENCES

N/A

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/45983>