

ShareScan CVE-2026-68763

000046014 | General Info | Last updated 2026-09-16 | ShareScan

Issue

A vulnerability scan (Qualys QID 735238) reports [CVE-2026-68763](#) against the Apache Tomcat 9.0 instance installed with eCopy ShareScan. The finding is rated **Important** by the Apache Software Foundation and **Critical** by Qualys, and it is raised on any ShareScan server running Apache Tomcat 9.0.39 through 9.0.120.

Customers and auditors ask whether eCopy ShareScan is exposed to this denial of service condition and what remediation is required.

Cause

CVE-2026-68763 is a memory allocation leak in Apache Tomcat's **HTTP/2** implementation, specifically in the backlog tracking mechanism. The leak is triggered when an HTTP/2 stream is reset (RST_STREAM). An attacker who repeatedly resets streams can gradually exhaust server memory until an OutOfMemoryError occurs, resulting in a denial of service.

- Publicly disclosed: 2026-08-25
- Affected Apache Tomcat versions: 9.0.39 - 9.0.120
- Fixed in Apache Tomcat: 9.0.121

The defect is reachable only through the HTTP/2 protocol handler. Without an active HTTP/2 connector there is no code path to the leaking allocation.

Solution

eCopy ShareScan is not affected by CVE-2026-68763. No action is required.

The Tomcat configuration shipped with eCopy ShareScan (server.xml) defines every active Connector with `protocol="HTTP/1.1"`. HTTP/2 support (the `Http2Protocol` upgrade) is disabled, commented out, in all shipped versions. Because no HTTP/2 connector is active, the attack vector described in CVE-2026-68763 cannot be exercised against the product.

Optional: if your security policy requires the scanner finding to be cleared rather than documented as not applicable, Apache Tomcat can be updated manually to version 9.0.121. Follow the *Manual update of Apache Tomcat* article below, and confirm the target version against *ShareScan: Apache Tomcat version requirements* before updating. This is a hardening step to satisfy the scanner, not a fix required for product security.

Applies to

Product	Version	Build	Environment	Hardware
Kofax eCopy ShareScan	v6.5 - v6.6			

Tunsten eCopy ShareScan	v6.7 - v2026.3			
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Request created:

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References

- Manual update of Apache Tomcat
- ShareScan: Apache Tomcat version requirements
- ShareScan: Java requirements
- eCopy ShareScan: Removing Java / ApacheTomcat
- ShareScan Vulnerability overview

<https://aio-eus-uat-cae-aif-app14-local.redglacier-35d7ee4f.eastus.azurecontainerapps.io/article/46014>